

SACHIN KUMAR

Cloud & IT Automation | Microsoft Azure | Power Platform

Hathras(U.P), India • +91 84331 72794 • sachinkumar865042@gmail.com

[LinkedIn](#) • [GitHub](#) • [Portfolio](#)

SUMMARY

Cloud and IT operations professional with hands-on experience across Microsoft Azure, Intune, Active Directory, and enterprise automation. Comfortable building monitoring solutions, cost-analysis dashboards, and workflow automations using Power Automate and Copilot Studio.

Transitioned into IT after four years in business operations, which built a strong base in problem solving, stakeholder coordination, and structured ways of working. Currently focused on automation and AI-led enterprise solutions, and looking for the next step in cloud engineering, DevOps, or IT automation.

CORE SKILLS

Cloud	Microsoft Azure, Resource Management, Azure Monitor, Cost Analysis, Azure Portal Administration
Identity & Endpoint	Active Directory, Microsoft Entra ID, Intune (device management & policies), Microsoft 365 Admin Center
Automation	Power Automate, Copilot Studio, workflow design, approval flows
Data & Reporting	Power BI, DAX, dashboard design, cost reporting
Programming	Python, JavaScript, Node.js, HTML, CSS
Tools	VS Code, GitHub, XAMPP, Azure Portal

EXPERIENCE

Associate, AI & Automation Apr 2026 – Present
BaffleSol Technologies Pvt Ltd — Gurgaon

- Build Copilot Studio agents that handle approvals, reporting and routine internal requests, replacing manual tickets.
- Contribute to Server monitoring and cloud tooling used by the IT team day to day.
- Partner with operations stakeholders to identify repetitive work and convert it into automated flows.

Associate, IT Operations Dec 2025 – Mar 2026
BaffleSol Technologies Pvt Ltd — Gurgaon

- Administered Azure resources, including resource groups, role assignments and basic cost controls.
- Handled day-to-day Active Directory, Entra ID and Intune tasks — user provisioning, group membership, device enrolment and compliance policies.
- Automated recurring IT requests (access, onboarding, status checks) with Power Automate, cutting turnaround time on common tickets.

IT Intern

Sept 2025 – Dec 2025

BaffleSol Technologies Pvt Ltd — Gurgaon

- Shadowed the IT operations team on Azure, Intune and Active Directory work; picked up the admin portals and ticket flow.
- Helped maintain monitoring dashboards and supported small automation pieces that later went into production.

Relationship Manager & Operations

2019 – 2024

Prior roles

- Managed client accounts, backend operations and reporting in a high-volume environment.
- Coordinated across teams to resolve escalations and keep daily operations on track.
- Built the habits I rely on now — communication, follow-through, and structured problem solving.

PROJECTS

Server Consumption & Monitoring System

- Tracks CPU, memory and disk usage across servers and surfaces it in a simple view, so the team spots issues before users do.

Azure Cost Analysis Dashboard — Power BI + DAX

- Built a cost-monitoring dashboard for Azure subscriptions; DAX measures break spend down by service, resource group and owner to make optimisation conversations easier.

Copilot Studio Automation Agents

- Designed agents in Copilot Studio for approval flows and routine operational tasks, with Power Automate handling the back-end actions.

IT Workflow Automation

- Took repetitive IT processes — access requests, onboarding checklists, status updates — and rebuilt them as Power Automate flows.

EDUCATION

Master of Computer Applications (MCA)

Completed Jan 2026

Indira Gandhi National Open University (IGNOU) • Result awaited

Bachelor of Arts

CERTIFICATIONS

- Python & Data Science
- Machine Learning (in progress)
- Advanced Diploma in Computer Applications (ADCA)

LANGUAGES

Hindi — Native **English** — Professional working proficiency